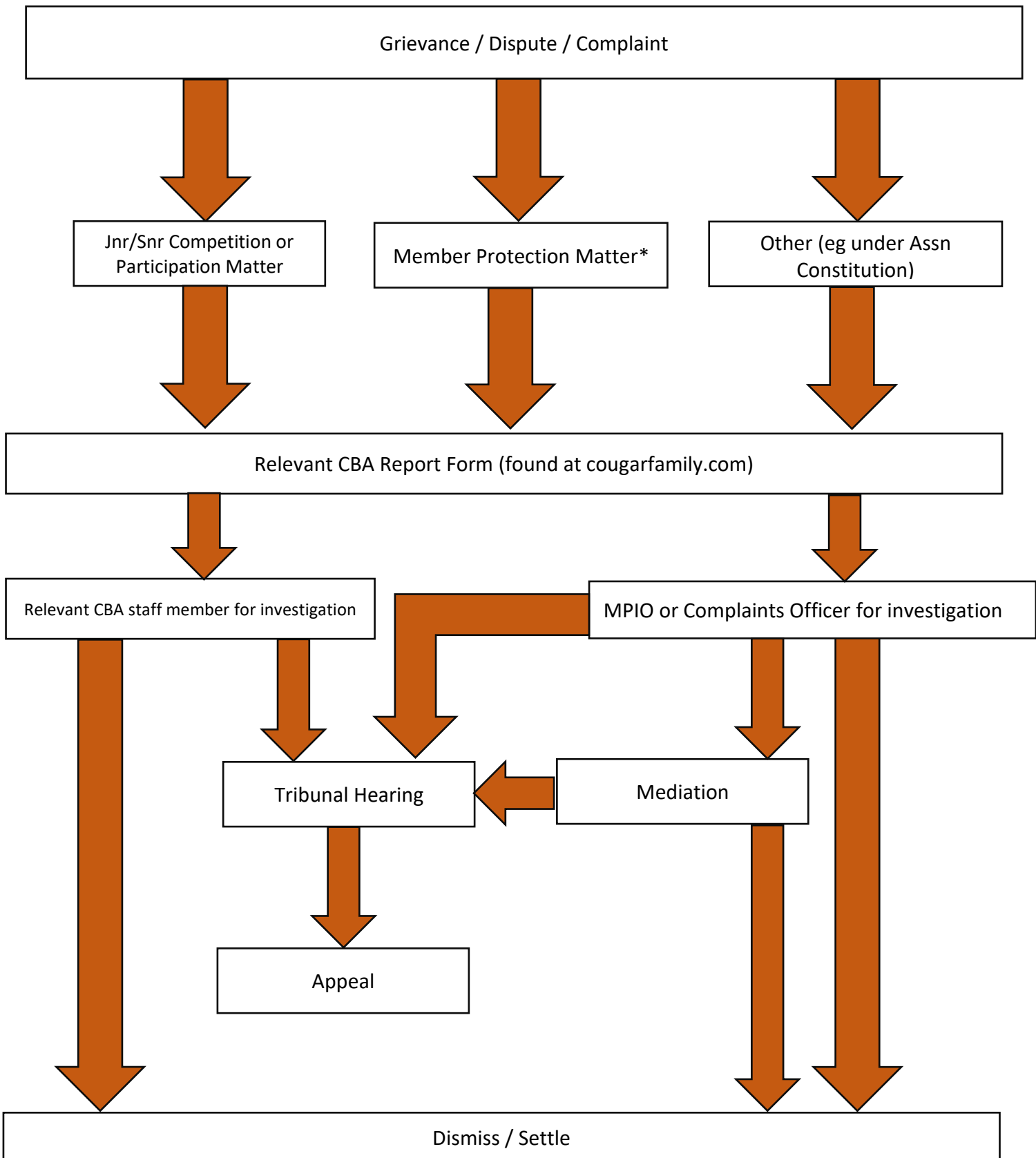




Cockburn Basketball Association Complaint/Grievance Procedure Flow Chart

Complaints relating to a junior club matter must be made to the club in the first instance



***In instances where a child is in immediate danger the Police must be immediately informed.** Complaints regarding child abuse and/or neglect must be reported to the Police and DCP, in addition to BWA. Contact the relevant child protection agency or police for advice if there is any doubt about whether the allegation should be reported.